

# Performance of Industry Training Organisations

## Educational Performance Indicators

### Skills Active: 2018 Reporting Year

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#### Content of this report

##### **2018 rates for the three educational performance indicators**

This report provides the 2018 rates for the educational performance indicators for Skills Active Aotearoa:

- cohort-based programme completion rate (introduced in 2016)
- credit achievement rate (existing methodology)
- first year retention rate for New Zealand Apprentices (introduced in 2016)

The cohort-based programme completion rate provides a more meaningful reflection of an industry training organisation's performance. Unlike the previous nominal credit-weighted programme completion rate, the cohort-based measure tracks individual enrolments in programmes. It is not susceptible to external factors such as fluctuations in enrolment patterns throughout the year.

The methodology for calculating the educational performance indicators can be found [here](#).

#### Impact of the introduction of New Zealand Apprenticeships

##### **Operational changes in 2014 means that some industry training organisations have unusually low cohort completion rates**

Some industry training organisations with large numbers of apprentices will report low programme completion rates for level 4-7 industry trainees, which flows into the overall completion rate. This is because many of the trainees were withdrawn and re-enrolled as apprentices in 2014. Therefore these low rates do not necessarily reflect the organisation's true performance.

##### **New Zealand Apprenticeships replaced Modern Apprenticeships in 2014**

In 2014 we introduced New Zealand Apprenticeships, which replaced the Modern Apprenticeship scheme. Modern Apprenticeships were only open to apprentices aged under 21 years at the time they enrolled. Anyone over 21 years of age doing an apprenticeship was enrolled as an industry trainee.

New Zealand Apprenticeships introduced two significant changes: the age cap was lifted, and the funding rate increased.

As a result, industry trainees aged 21 and over could now be formally enrolled in an apprenticeship and be funded at a higher rate.

Subsequently, industry training at level 4 and above shows a large number of non-completions, as these learners have been withdrawn from the industry training cohort in 2013 and re-enrolled into the apprenticeship cohort in 2014.

**The effect will be noticeable through to 2019**

The impact on the completion rate will be most significant for the 2016 reporting year due to the withdrawals from the 2013 industry training cohort. We may also see low apprentice numbers in apprenticeship cohorts from 2011 to 2013 until the New Zealand Apprenticeship cohort starts in 2014.

**Other performance information will help build a clearer picture**

We recommend you also refer to the credit achievement rate and [Education Counts > Retention and Achievement](#) (see *Achievement in industry training*) for other views of performance. We have also published separately the old version of the programme completion rate. Taken as a whole, these rates provide a clearer sense of an organisation's performance.

**We are happy to take any questions**

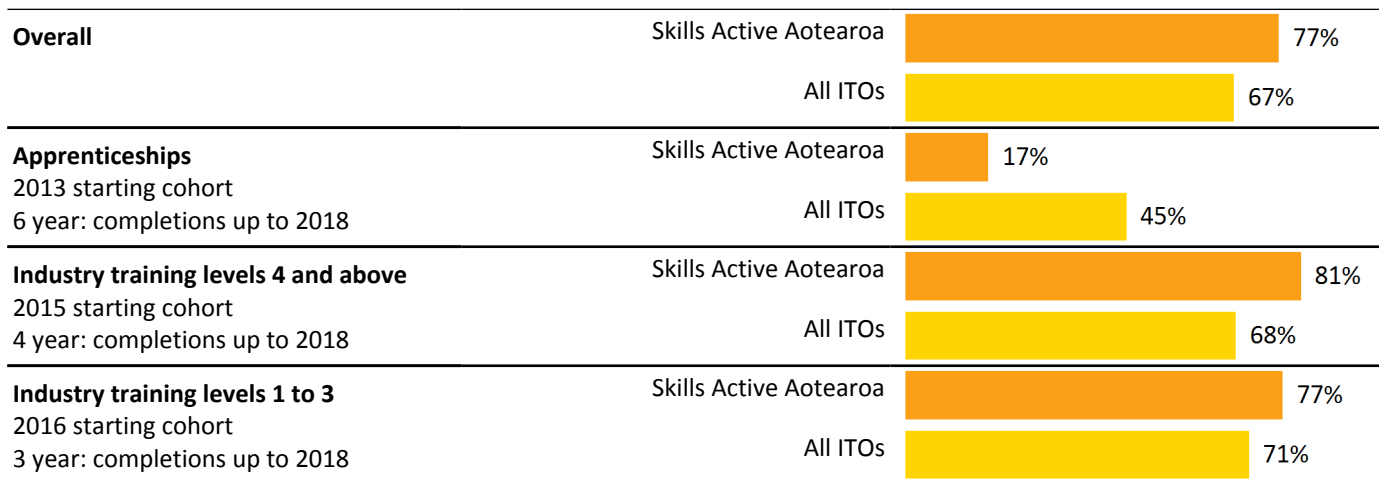
Please send your questions to us at [SectorHelpdesk@tec.govt.nz](mailto:SectorHelpdesk@tec.govt.nz) or call us on 0800 601 301.

**n/a values or blank fields** indicate that there is no data for the indicator for this organisation.

\* indicates that the data has been suppressed as one or more of the values is less than 10.

## Cohort-Based Programme Completion Rate

This measures the number of learners in a starting cohort who complete a programme at the same level after a given time-frame. The rate includes, based on level of training, learners who started in 2013, 2015 and 2016.

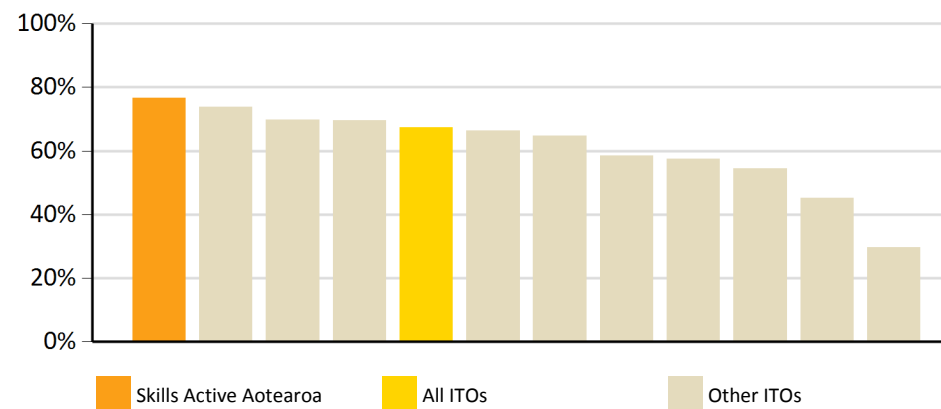


Overall ITO cohort-based programme completion rate

77%

Cohort	Starting in cohort	Programme completions	Cohort-based programme completion rate
Overall	4,674	3,587	77%
Apprenticeships	88	15	17%
Industry training levels 4 and above	480	390	81%
Industry training levels 1 to 3	4,106	3,182	77%

Comparative cohort-based programme completion rates results across ITOs

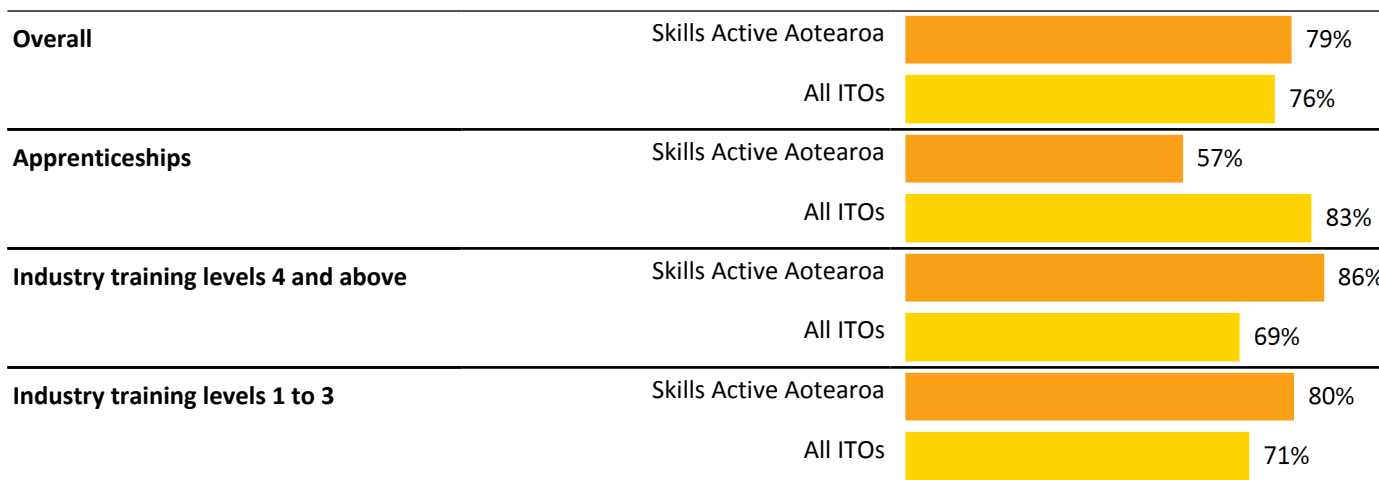


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## Credit Achievement Rate

This measures the number of credits achieved as a proportion of the credits expected to be achieved. For publication purposes, all rates are capped at a maximum of 100%.

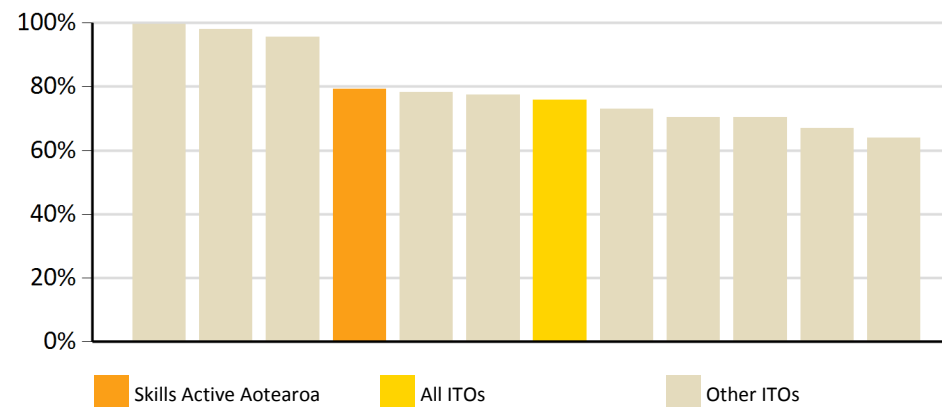


### Overall ITO credit achievement rate

# 79%

Cohort	Credits expected	Credits achieved	Credit achievement rate
Overall	217,975	172,959	79%
Apprenticeships	12,409	7,073	57%
Industry training levels 4 and above	28,831	24,788	86%
Industry training levels 1 to 3	176,735	141,098	80%

### Comparative credit achievement rates results across ITOs



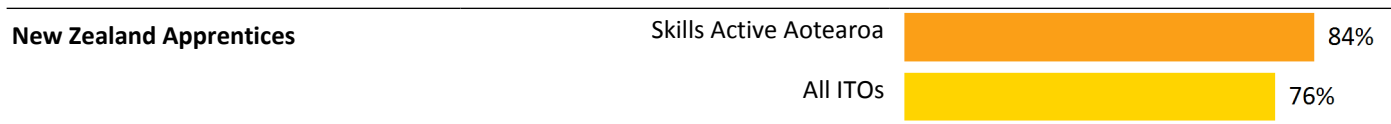
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## First Year Retention Rate

This measures the proportion of New Zealand Apprentices retained in their apprenticeship after their first 12 months of training.

### First year retention rates of 2017 starting cohort by levels

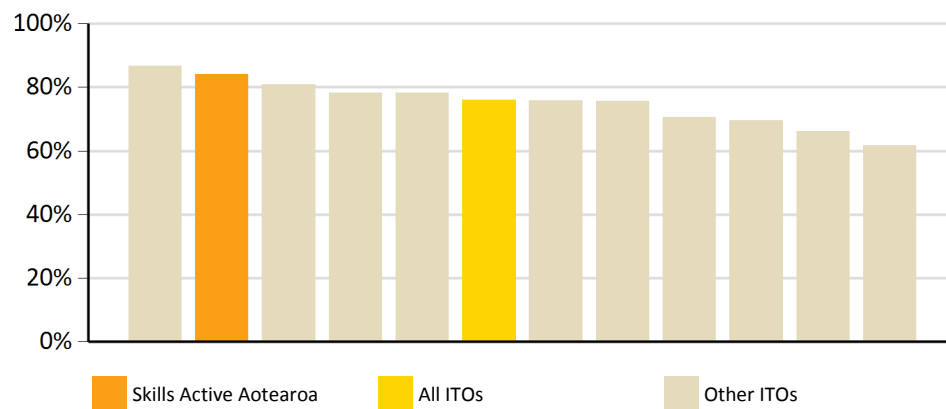


### Overall TEO first year retention rate

84%

Cohort entries	Total number retained	First year retention rate	First year completions	First year completion rate
63	53	84%	1	2%

Comparative first year retention rate results across ITOs



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## Relative Results Across Educational Performance Indicators

### Cohort-based programme completion

This measures the number of learners in a starting cohort who complete a programme at the same level after a given time-frame.

Name	Rate
ITO sector	67%
1 Skills Active Aotearoa	77%
2 The Skills Organisation	74%
3 Competenz	70%
4 ServiceIQ	70%
5 Careerforce	66%
6 Primary ITO	65%
7 MITO	59%
8 Connexis	57%
9 BCITO	55%
10 HITO	45%
11 NZMAC ITO	30%

### Credit achievement

This measures the number of credits achieved as a proportion of the credits expected to be achieved.

Name	Rate
ITO sector	76%
1 HITO	100%
2 MITO	98%
3 BCITO	96%
4 Skills Active Aotearoa	79%
5 NZMAC ITO	78%
6 Connexis	77%
7 Competenz	73%
8 ServiceIQ	70%
9 The Skills Organisation	70%
10 Careerforce	67%
11 Primary ITO	64%

### First year retention rate

This measures the proportion of New Zealand Apprentices retained in their apprenticeship after their first 12 months of training.

Name	Rate
ITO sector	76%
1 The Skills Organisation	87%
2 Skills Active Aotearoa	84%
3 Competenz	81%
4 MITO	78%
5 ServiceIQ	78%
6 BCITO	76%
7 NZMAC ITO	76%
8 Connexis	71%
9 Careerforce	70%
10 HITO	66%
11 Primary ITO	62%

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